



QUALITY POLICY

Sword Construction UK Limited (The 'Organisation') aims to ensure that its products and services meet the needs of its customers at all times in accordance with customer contractual requirements, statutory and regulatory requirements as well as its policies and procedures.

Top Management are responsible for the implementation of the Quality Management System and for achieving and maintaining BS EN ISO 9001 certification. The scope of our Quality Management System covers all activities stated within our Scope Document and we are committed to:

1. Developing and improving our Quality Management System
2. Continually improving the effectiveness of the Quality Management System
3. The enhancement of :
 - a. Quality, specification, and integrity
 - b. Customer satisfaction
 - c. Supplier performance
 - d. Risk minimisation
 - e. Work ethics and best practices

Sword Construction UK Limited has a continuing commitment to:

1. Reviewing the internal and external issues affecting our Quality Management System and the needs and expectations of interested parties
2. Ensuring that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
3. Communicating throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
4. Establishing this Quality Policy and our ongoing Quality Objectives
5. Ensuring that Management Reviews not only set but review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
6. Ensuring the availability of resources
7. Working with suppliers and customers to establish and maintain the highest quality standards

We will comply with all relevant statutory and regulatory requirements.

We will constantly monitor our quality performance against objectives and implement improvements when appropriate.

This Quality Policy is regularly reviewed and at a minimum annually in order to ensure its continuing suitability.

Copies of this Quality Policy are made available to all members of staff, whilst copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Quality Management System as defined in this Quality Procedures Manual.

Signed

A handwritten signature in black ink, appearing to read "Ian D. Sword".

Ian D Sword
Managing Director

Date: 22nd June 2020